

We are writing to express our heartfelt gratitude for the support Urolink has provided to our paediatric urology services at Kamuzu Central Hospital in Lilongwe. Prof. Ram's contributions have been truly transformative for our team and the patients we serve. Prior to his involvement, our institution struggled with managing paediatric hypospadias cases effectively but with his engagement, we have seen a significant improvement, now successfully performing 12-15 hypospadias surgeries per month. This includes 1-2 first and second-stage hypospadias repairs, and both services are now comfortable with TIPS. This has drastically reduced patient waiting times and improved outcomes for the children in our care.

Despite these advancements, we still require guidance and mentorship in managing complex paediatric urological cases. Examples include severe penile transposition, complications from hypospadias repairs, some complex urological fistulae (congenital and acquired) as well as other rare paediatric urological conditions. Regular support over the next 3-5 years would be instrumental in ensuring sustained progress and capacity-building within our teams.

We would greatly appreciate Urolink's consideration of continued annual visits from experts like Prof. Ram, whose mentorship and expertise have already made such a profound impact.

Thank you for your continued support and for the invaluable work Urolink does in improving urological care in low- and middle-income countries.

Warm regards,

Amaryllis Mapurisa and Charles Mabedi